

Accelerated AI-powered Supplier-Risk Transformation using Claude Code and Opus for a Global SaaS Leader that provides Supply Chain Risk Management

Success Story



Customer Overview

A global SaaS company that provides supply chain risk management and contractor compliance platforms

Key Client Sponsor: Will be provided upon request

Designation/Role: CTO

Email Address: Will be provided upon request

Customer Industry

Software (SaaS) company – serving Supply Chain Risk Management (SCRM) and Business productivity solutions

Problem Statement

Customer needed to reduce the operational friction created by fragmented supplier data, manual analysis workflows, and slow access to reliable insights.

Use Case

Customer needed to improve access to supplier risk insights that were fragmented across multiple systems and slowed by manual document review. These data silos created delays, inconsistent insights, and a higher operational burden for teams that depended on timely, accurate information.

Indium supported the engagement through engineering team augmentation and co-developed a centralized, AI-powered platform leveraging Claude Code and Opus. The solution enabled natural language queries, semantic search, and contextual summarization to simplify access to insights and reduce manual exploration.

The transformation converted dispersed supplier data into a unified decision-support capability, helping teams find relevant information faster and act with greater confidence.



Claude Product used : Claude Code/Opus

One line summary of joint outcome

Accelerated customer's AI-powered supplier risk transformation by delivering a centralized decision-support platform that improved time-to-insight, workflow efficiency, and user accessibility.

Results Achieved

Delivery Acceleration

Reduced the delivery timeline from **5–6 months** to approximately 5 weeks, achieving a **4–5x acceleration** through AI-assisted engineering with Claude.

User Accessibility

Improved access to **supplier insights** through a conversational, user-friendly interface designed for **faster adoption**.

Operational Efficiency

Reduced time-to-insight from **hours to seconds** through **AI-powered search** and summarization, while minimizing manual data processing.

Scalable Foundation

Established an AI platform foundation that can support **broader enterprise-wide adoption** over time.





About Indium

Indium is an AI services company backed by PE firm EQT. With 27 years of digital engineering excellence for Fortune 500 firms, Indium specializes in Agentic AI, Data & Analytics, Application Engineering, and Quality Engineering.

With 5,000+ associates globally, we partner with Fortune 500, Global 2000, and leading technology firms across Financial Services, Healthcare, Manufacturing, Retail, and Technology—driving impact in North America, India, the UK, Singapore, Australia, and Japan to keep businesses ahead in an AI-first world.

USA	INDIA	UK	SINGAPORE
Cupertino Princeton Toll-free: +1-888-207-5969	Chennai Bengaluru Mumbai Hyderabad Pune Toll-free: 1800-123-1191	London Ph: +44 1420 300014	Singapore Ph: +65 6812 7888

www.indium.tech



For Sales Inquiries
sales@indium.tech



For General Inquiries
info@indium.tech

